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Date: 27/02/2014

To Whom It May Concern:

I have worked with Andreea Popa since 2008, when she was my direct report, in her role as F&A Team Leader for one of Genpact's Automotive customer. Even though she was newly promoted in a managerial role at that time, Andreea proved from the very beginning to have very good people management skills as well as good customer centricity which helped her move forward towards an Operations Manager role.

Andreea consistently demonstrated outstanding performance in all of her tasks. She was recognized by customer as well as Genpact leadership for excellent service delivery and subject matter expert knowledge in Accounts Receivable field. She also has very good problem solving abilities and maintained a focused, solution oriented approach to any operational issue.

Andreea was always able to quickly adapt to change and identify opportunities for process optimization and improvement and at the beginning of 2013 she decided to move from an Operations Manager role to a Black Belt position, in the Quality Department.

As a Black belt and hence an individual contributor, Andreea was able to make good use of her Operations background in the Six Sigma projects that she either mentored or lead and she was able to successfully meet the Goals and Objectives.

I enjoyed working with Andreea and I definitely believe she will be a valuable member of any organization.

Best Regards,

